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10/07/03

Attorney's Docket No. 042390.P9765

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Anderson, et al

) Examiner: Jaroenchonwanit, Bunjob

) Art Unit: 2141

Serial No. 09/865,919

Filed: June 24, 2001

For: METHOD AND APPARATUS
 FOR MESSAGE ESCALATION
 BY DIGITAL ASSISTANTS

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

Dear Sir:

In response to the Office Action mailed May 23, 2003, Applicant respectfully requests the Examiner to enter the following amendments and to consider the following remarks:

10/08/2003 TDADE1 00000001 022666 09865919
 01 FC:1252 410.00 DA